**1.Прочитайте текст «Виды услуг в отеле».**

**2.Письменно выполнить задание 1 и 2**

**HOTEL SERVICES**

Large hotels usually offer their guests different kinds of services. At the laundry they can have their things washed and pressed. At the dry cleaner’s they can clean their clothes. At the shoes repair shop they can have their shoes mended and polished. Hotel restaurants have a Room Service department for the guests. Room service is the service of food or beverages in guests’ rooms. The Room Service department works together with the kitchen of the restaurant. Hotels are often judged by the standard of the room service they provide. Five-star hotels provide room service for at least 18 hours of the day, but more often they provide 24-hour service, and that service must at all times be friendly, quick and efficient. The dishes available for service in rooms are listed on a special room service menu.

The guests can order.

• Breakfast from 6 am to 11 am

• All day dining from 11 am to 11 pm

• A la carte dishes from 7 pm to 10 pm

• Night owl menu from 11 pm to 6 am

Most orders to Room Service are given by telephone. The waiters from the Room Service bring the dishes that were ordered by the guests on trays and trolleys. They usually knock on the door three times and say loudly, “Room Service”. When the door is opened the waiter enters the room and greets the guest. The guest tells where to place the tray or trolley with dishes. The waiters usually explain what they have brought, ask to sign the bill, and tell the guest to put trays or trolleys outside their rooms in the passage after they have finished their meals.

**Задание 1. Ответьте па вопросы.**

1. Do large hotels offer their guests different kinds of services?

2. Where can guests have their things washed and pressed?

3. Where can guests clean their clothes?

4. What is Room Service?

5. When can guests order breakfast?

6. When can guests order dinner?

7. When can guests order a la carte dishes?

8. When can guests order the “Night owl menu”?

9. What do waiters use to bring the meals to the apartments?

**Задание 2. Переведите па английский язык.**

1. Большие гостиницы обычно предлагают гостям различные виды услуг.

2. О гостиницах часто судят по стандарту обслуживания номеров.

3. Заказы на обслуживание номеров делаются по телефону.

4. Официанты приносят блюда, которые заказывались гостями, на подносах или тележках.

5. Официанты обычно стучат в дверь три раза и говорят громко: «Обслуживание номеров».

6. Когда дверь открыта, официант входит в комнату и приветствует гостя.

7. Официанты обычно объясняют, что они принесли, и просят подписать счет.

**Задание выслать на e-mail**  [i.baldina57@gmail.com](mailto:i.baldina57@gmail.com)

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